

Notice of eDocList Data Security Incident

Saint Joseph's Medical Center's ("SJMC") now-former third-party vendor, KMJ Health Solutions, experienced a data security incident that involved its software product, eDocList, which we previously used for medical resident communication. This incident did **not** involve SJMC's electronic health record system or hardware.

On January 11, 2024, KMJ Health Solutions notified us that a data security incident involving eDocList may have resulted in unauthorized access to and/or acquisition of medical resident communication information. The incident was identified on November 19, 2023, after an unauthorized party gained access to the server that hosts eDocList and launched a ransomware attack. KMJ Health Solutions' investigation could not rule out the possibility that the incident resulted in unauthorized access to or acquisition of SJMC data starting on July 1, 2023. We investigated what data may have been stored in eDocList and identified information pertaining to certain patients, including names in combination with one or more of the following: dates of birth, medical record numbers, diagnosis, laboratory results, dates of service, provider names, medications, and/or treatment information.

On March 4, 2024, we began mailing letters to individuals whose information may have been involved in the incident. We established a dedicated, toll-free incident response line to answer questions that individuals may have. If an individual believes their information was involved and have any questions about this incident, please call 888-320-1268, Monday through Friday, between 9:00 a.m. – 9:00 p.m., Eastern Time, (excluding major U.S. holidays).

For individuals whose information may have been involved in the incident, we recommend that they regularly review the statements received from their health care providers. If the statements include services that were not received, they should contact their provider immediately.

We take this incident very seriously and sincerely regrets any concern this may cause. We terminated services with eDocList as a result of this incident.